

# Teamwork

## Performance Troubleshooting

Performance problems are likely to occur at some stage in the workplace. This module will examine the Human Performance system, a method of identifying performance problems before looking for solutions. We will look at how the working environment can influence performance and the importance of giving feedback when dealing with performance problems.

## In this Module

Videoscribe explainer video, with professional audio (duration: 03:45)

English Subtitles

6 Expanded learning content blocks in the module format

'Check my understanding'  
5 Question knowledge check

## Top Tips

1. Use the Human Performance system to find the cause of the problem.
2. Give feedback to the individual, identifying areas for improvement.
3. Ensure the working environment enables the individual to do their job effectively.

