

Workplace Wellbeing

Great Conversations

Conversations are an important part of workplace culture. This module explores the importance of conversations in the workplace, techniques for starting a conversation and how a combination of active-listening, questioning techniques and confidence can help to make you a great conversationalist.

In this Module

Videoscribe explainer video, with professional audio (duration: 03:35)

English Subtitles

10 Expanded learning content blocks in the module format

'Check my understanding'
5 Question knowledge check

Top Tips

1. Actively listen to what's being said, giving your full attention.
2. Ask open questions such as who, what, where, when and why.
3. Be aware of your body language, choose an open stance, maintain eye contact and positive facial expressions.

