

Communication & Social Skills

Asking The Right Questions

Questions form part of our everyday lives, but why do we ask them? This module explores the different types of questions and the situations in which they are most effective. We will also look at questions that should be avoided and how to set the scene for effective communication.

In this Module

Videoscribe explainer video, with professional audio (duration: 03:47)

English Subtitles

5 Expanded learning content blocks in the module format

'Check my understanding'
5 Question knowledge check

Top Tips

1. When problem solving ask open questions.
2. When looking for specific information ask closed questions.
3. Avoid asking multiple questions at once.

